Access the Network using Cisco AnyConnect VPN client

Connect to SJSU's VPN to access the following services remotely:

- Secure (Level 1) Department Network File Shares
- Enrollment Services FileMaker databases (e.g. NextSteps)
- SAMI Gateway
- OnBase Unity Client
- SJSU Research Foundation PI Dashboard
- Cal Employee Connect
- **Most MLML services, *except for* *MLML/MBARI Library Resources* (For this service, please see GlobalProtect VPN)**

Download and install the Cisco AnyConnect VPN client

1. Download the VPN installer found on this website. You will need to sign in with your SJSU Tower ID number and SJSUOne password to access the installer.
2. Run the installer to place the application on your computer.

Connecting to SJSU's VPN

1. Open the Cisco AnyConnect client.

2. Enter "**vpn.sjsu.edu**" into the text box. Press Connect.
   image-1655404616936.png
3. Select the group that corresponds to your user type:
   - **Group:** Select "Employee" or "Student" depending on your role.
     image-1655404632660.png
4. Authenticate using your SJSU user credentials
   - **Username:** Your 9-digit SJSUOne ID Number.
   - **Password:** Your SJSUOne password.
     image-1655404659116.png
5. Confirm the authentication using the Duo app on your smartphone or a Duo fob.

NOTE: If you are unable to connect:

- Disconnect from all other VPNs and try to connect again.
- Restart your computer and try to connect again.

- If you are still unable to connect, submit a Help Desk ticket for assistance.

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