Reset your SJSUOne Password

If you forget your SJSUOne password you will not be able to access any of SJSUs services including Gmail, Google Drive, DocuSign, Zoom, etc. Follow the instructions below to reset your password.

---

1. Navigate to the SJSUOne Set/Reset Password webpage
2. Enter you **SJSU ID**
3. **Accept** the CSU Responsible Use Policy
4. Click **Continue**
5. Under **Option 1**, Enter your birth date and the last 4 digits of your SSN

   password.png
6. Click **Continue**
7. Type your new password
8. Type your new password again to confirm
9. Click **Continue**

   password2.png

Revision #2
Created 19 August 2021 22:16:55
Updated 19 August 2021 22:52:39