ArcGIS

Learn how to install, update a license, and enable toolboxes/extensions.

- Gaining Access to ArcGIS Pro

Gaining Access to ArcGIS Pro

To gain access to ArcGIS Pro, please follow the steps outlined below.

Note: you will need to run ArcGIS Pro on a windows computer.

Activating your ArcGIS Account

1. Click this link to be taken to the ArcGIS portal.
2. Click **Sign in.**
3. Click **SJSU Okta**.
4. Sign in with your SJSU TowerID number and password.

Downloading ArcGIS Pro

1. At the top right of the page, click your profile picture and click **My settings**.
   GIS_FULL_SELECT.png
2. On the My Settings page, click the **Licenses** tab.
3. Your user type, role, and assigned licenses are listed.
4. Next to **ArcGIS Pro**, click **Download.**
5. Select destination folder - either default or browse & choose a different folder.
6. This will initiate the extraction of the installation files.

Installation of ArcGIS Pro

1. Once the files are extracted check the box at the bottom of the screen to open installation files.
2. Click **Close**.
3. The installation will commence.
4. Accept the master agreement > **Next**.
5. Choose your installation method preference:
   1. Complete - all apps and features installed (best for basic/intermediate ArcGIS users)
   2. Custom - you hand pick which apps and features you'd like to install (best for advanced users)
6. Click **Next**.
7. Select designation folder - either default or browse & choose a different folder
   1. This will occur twice in a row: once for installation files, the other for python files
8. Check or uncheck the "participate in Esri User Experience Improvement program" based on your preference.
9. Click **Install**.
10. Allow the installation process to complete and click **Finish**.

11. The ArcGIS Administrator Wizard will likely automatically open.
12. Select **Sign in with your organization's ArcGIS URL.**
13. **Finish.**
14. Now ArcGIS should be installed.

Licensing of ArcGIS Pro

1. Enter `sjsugis` into the URL box and click **Continue**.
2. Click **SJSU Okta**.
3. Sign in with your SJSU TowerID number and password again.
4. ArcGIS Pro will be activated and ready to use.

Troubleshooting

ArcGIS Pro gives the error “ArcGIS Pro requires microsoft .NET Desktop Runtime (x64). To download and install Microsoft Windows Desktop Runtime - 6.0.5 (x64) or greater, visit the Microsoft website or contact your system administrator.”

1. Go to this link to download .NET Desktop Runtime 6.0.8 (x64). A popup should immediately appear to download.
2. Once it is downloaded, run the downloaded file and click **Install**.
3. Once the installation is complete, attempt "Downloading ArcGIS Pro" from step 5 again. The error should not occur.